



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| In re Patent Application of: |) | |
| |) | |
| Steven E. TIVEY et al. |) | |
| |) | |
| Appln. No.: 10/602,923 |) | Art Unit: 3621 |
| |) | |
| Filed: June 25, 2003 |) | Examiner: To Be Assigned |
| |) | |

For: SYSTEMS AND METHODS FOR ASSIGNMENT OF SALES LEADS

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In accordance with 37 C.F.R. §§ 1.56, 1.97, and 1.98, Applicants respectfully request consideration of the references listed on the attached Form PTO/SB/08A.

Copies of the references listed are also enclosed.

This Information Disclosure Statement (IDS) is not to be construed as a representation that a search has, or has not, been conducted or that no better art exists. The filing of this IDS is not to be construed as admission that the information cited in the IDS is, or is considered to be, material to patentability as defined in 37 C.F.R. § 1.56(b).

Accordingly, Applicants respectfully request that the Examiner consider the documents cited on the Form PTO/SB/08A and that the Examiner indicate that the documents have been considered in this application by returning a copy of the Form PTO/SB/08A with the Examiner's initials in the left column per MPEP 609.


This Information Disclosure Statement is filed prior to issuance of the first Office Action. Accordingly, no fees are due. If any fees are incurred upon the filing of this Information Disclosure Statement, including any petition fees, please charge the undersigned's Deposit Account No. 50-0206.

Respectfully submitted,

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Date: March 29, 2004

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YS/sdw



Substitute for form 1449A/PTO

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

(use as many sheets as necessary)

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|----------------------|------------------------|
| Application Number | 10/602,923 |
| Filing Date | June 25, 2003 |
| First Named Inventor | Steven E. TIVEY et al. |
| Art Unit | 3621 |
| Examiner Name | Unassigned |

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| Sheet | 1 | of | 1 | Attorney Docket Number | 52493.000252 |
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U.S. PATENT DOCUMENTS

| *Examiner Initials | Cite No. | DOCUMENT NUMBER Number - Kind Code (if known) | Publication Date MM-DD-YYYY | Name of Patentee or Applicant of Cited Document | Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear |
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| | 1. | US- 5195170 | 03-16-1993 | Eberhardt | |
| | 2. | US- 5615121 | 03-25-1997 | Babayev et al. | |
| | 3. | US- 5737728 | 04-07-1998 | Sisley et al. | |
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| | 5. | US- 5963911 | 10-05-1999 | Walker et al. | |
| | 6. | US- 6134530 | 10-17-2000 | Bunting et al. | |
| | 7. | US- 6324568 | 11-27-2001 | Diec | |
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FOREIGN PATENT DOCUMENTS

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|----------------------|-------------|-------------------------|----------------------------------|--------------------------------|--|---|--------------------------|--------------------------|
| | | Country Code: | Number - Kind Code (if known) | | | | YES | NO |
| | | | | | | | <input type="checkbox"/> | <input type="checkbox"/> |

NON-PATENT LITERATURE DOCUMENTS

| *Examiner Initials | Cite No. | Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published | TRANSLATION | |
|-----------------------|-------------|--|-------------|----|
| | | | YES | NO |
| | 10. | AKIBIA, CRM: Case Studies, Consulting: Clients, < http://www.polaris1.com/ecrm/casestudies/citibank/default.asp >, printed 3/26/02, 2 pages | | |
| | 11. | SIEBELFANS.COM, What is Siebel?, < http://www.siebelfans.com/More_on_siebel.htm >, printed 3/26/02, 3 pages | | |

EXAMINER SIGNATURE

DATE CONSIDERED

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.